

Executive Overview

Quality Management Workshop



TLP Partnership

Do you know what ISO 9000 Registration can do for your company?

Are you thinking of introducing ISO 9000 to your business?

Is your customer base demanding you become a registered company?

At the end of this workshop the participants will:

- Understand the benefits of introducing a registered Management System
- Be able to assess the system they need to develop
- Appreciate QMS planning, development and implementation requirements
- Understand how to produce a cost effective system for their organisation

o Objectives

The object of this workshop is to ensure participants :

- Understand the standards requirements
- Know how to choose the right system
- Understand how to develop and install a process based management system to ISO 9000.
- Understand how to maintain a viable cost effective system

o Benefits

On completion of this workshop the participants will have an understanding of

- The ISO 9000 series of standards
- The benefits of installing a process based QMS
- What can go wrong and how to avoid it
- The process of planning, developing and implementing a QMS
- How the QMS will be documented, reviewed and audited
- How the QMS will be improved
- The certification process and the involvement of the standards body
- How the QMS will be maintained
- The people issues that will affect the implementation of the QMS

o Workshop Format

The event is designed as an intensive workshop for managers and this will require a high level of participation from delegates to capitalise on this

opportunity. It will include exercises on planning and process definition.

o Duration

This will be a one-day intensive workshop.

o Workshop Content

Participants will get an overview of:

- The ISO 9000 series of standards
- The benefits of installing a process based QMS
- What can go wrong and how to avoid it
- The process of planning, developing and implementing a QMS
- Planning exercise
- Documentation of systems
- Reviewing and auditing a QMS
- How the QMS will be improved
- The certification process
- How the QMS will be maintained
- The people issues
- Pitfalls of implementation
- AS-IS exercise
- Other improvement initiatives

o Who Should Attend

All executives and managers who will be involved in planning, developing, installing, running and maintaining your Quality Management System.

For more information about this and other products contact:

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