

PPA Lead Assessor ISO 15504 Workshop



Do you want to achieve the most out of your assessment programme?

This workshop will provide you with the skills you need to lead assessments using Process Professional Assessment, which is the most comprehensive assessment method available.

After successfully completing this workshop you will be:

- Able to scope and plan a Process Professional Assessment.
- Capable of using Process Professional's objective and repeatable assessment method to manage an assessment from initiation to closure.
- Capable of managing an assessment using an ISO15504 conformant process model

o Objectives

To enable you to:

- Manage a Process Professional Assessment in the twin contexts of improvement and supplier assessment.
- Manage assessments using an ISO15504 conformant process model
- Analyse the assessment findings to provide recommendations to your organisation for improvement opportunities and/or risk management.

o Benefits

Your organisation will be able to:

- Implement an assessment method to gain sustainable business advantage
- Measure current performance to identify improvement opportunities
- Compare performance with industry benchmarks without external assistance.

o Workshop Format

Presentations are interspersed with in-class exercises to provide a thorough introduction to applying the techniques. The workshop material provided includes all presentation materials, workshop notes and additional handouts.

o Duration

The workshop will be 2 days with some evening work on the first day. This workshop can be combined with the PPA Assessor workshop to make a complete 5-day Process Professional Assessment workshop.

o Pre-requisites to attending

- Experience in software development and the management of software development.
- Experience of project management.
- Basic interview and communication, skills
- Passed the PPA Assessors course

o Workshop Content

- Managing an assessment:
- Defining the assessment scope.
- Preparing the assessment plan.
- Preparing the assessment team and briefing the participants.
- Managing the assessment performance.
- Consolidating the assessment findings.
- Disseminating the assessment findings.
- Measuring the success of the assessment.
- Closing the assessment.

o Qualifications

To become a qualified lead assessor you will have to:

- Pass the workshop continuous assessment
- Pass a short examination
- Pass the PPA Assessor workshop continuous assessment and exam
- Successfully participate in supervised qualifying assessments in a Lead Assessor capacity for the requisite number of assessment hours.

For more information about this and other products contact:

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