

PPA Assessor ISO 15504 Workshop



Obtain the Capability to perform a Process Professional Assessment!

Do you want to achieve the most out of your organisation's assessment programme? This workshop will provide you with the skills required to support an assessment as an effective team member using the Process Professional Assessment method.

After successful completion of the workshop you will be:

- Fully conversant with all of the stages of a Process Professional Assessment.
- Capable of using Process Professional's assessment method as an assessment team member.
- Able to support assessments using an ISO15504 conformant process model

o Objectives

To enable you to:

- Describe Process Professional Assessment and its role in the twin contexts of improvement and supplier assessment.
- Understand the structure and organisation of the ISO15504 conformant process assessment model
- Describe the stages of the assessment method and be able to apply it

o Benefits

Your organisation will be able to

- Resource assessments internally to optimise the benefits obtained by performing assessments
- Use assessments to gain sustainable business advantage.
- Measure current performance to identify improvement opportunities.
- Compare performance with industry benchmarks

o Workshop Format

Presentations are interleaved with exercises to provide an introduction to applying the PPA techniques. The workshop material provided includes all presentation materials, workshop notes and additional handouts

o Duration

The workshop will be 3 days with some evening work. It can be followed by the PPA Lead Assessor workshop to make a combined 5-day qualifying Process Professional Assessment workshop

o Pre-requisites to attending

- Experience in software development and/or the management of software development.
- Experience of project management.
- Interview, communication and presentation skills.

o Workshop Content

The context of assessment

- Process Assessment principles
- Process Professional Assessment terminology.
- Introduction to the PPA assessment model
- The assessment measurement framework.
- Assessment case study

Practice in assessment:

- Interview techniques.
- Gathering assessment data.
- Conducting an assessment.
- Analysing the findings.
- Preparing assessment outputs.

o Qualification

To become a qualified assessor you will have to:

- Pass the workshop continuous assessment
- Pass a short examination
- Successfully participate in supervised qualifying assessments for the requisite assessment hours.

If the training is combined with a Lead Assessor workshop an exam will be taken on the last day.

For more information about this and other products contact:

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