

Executive Overview

For Process Assessment Workshop



TLP Partnership

Do you want to achieve the most out of your assessment programme?

This workshop will provide you with the skills you need to lead assessments using Process Professional Assessment, which is the most comprehensive assessment method available.

After successfully completing this workshop you will be:

- Able to scope and plan a Process Professional Assessment.
- Capable of using Process Professional's objective and repeatable assessment method to manage an assessment from initiation to closure.
- Capable of managing an assessment using an ISO15504 conformant process model

o Objectives

The objective of this workshop is to:

- Show why process assessment approaches are pivotal to achieving bottom line improvement
- Define the concepts behind current improvement initiatives
- Explore the strengths, weaknesses and costs of assessment approaches
- Be able to select the best assessment method to suit your business

o Benefits

This workshop will provide an introduction to process assessment. It will explain

- A brief history of process assessment from BSI 5750 to ISO 15504 compliant assessments
- The links between PPA, SPICE, CMM, EQFM, EQA and BPR
- Use of assessment
- How processes are assessed and rated
- How the PPA process model can be used
- The advantages of self assessment

The advantages of bench marking against an ISO standard

o Workshop Format

The event is designed as a workshop with presentations and a case study

o Duration

The workshop is designed to take up to one day.

o Workshop Content

The workshop will include the following topics

- History of business improvement method development.
- The different models available
- Outline of costs and benefits of the different approaches
- Typical life cycle of process improvement
- Bottom-line and Risk driven process selection
- Process improvement - a case study
- Advantages of self assessment
- Introduction to ISO 15504 compliant assessment using PPA
- Advantages of benchmarking
- Process assessment for supplier selection
- People, Process and Product improvement
- Continuous process improvement

o Who Should Attend

Managers who are about to start, or are considering, a process improvement initiative.

For more information about this and other products contact:

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